

# UNHCR IN MANAUS



## MY FIRST OPPORTUNITY IN BRAZIL

Scarlet Vitória, 19 years old, left part of her family and friends in Venezuela to support her father in medical treatment in Brazil.

Like many refugees in the country, learning a new language and getting a job in the country became a priority. Her purpose of providing help at home found support from local organizations.

When she sought out Hermanitos, UNHCR's partner in Manaus, she was included in an apprenticeship program developed at Bemol Group.

Now employed, she helps her family pay for rent a safe accommodation in Brazil while she plans to resume her studies.

"Please let more and more doors be opened for refugee persons, as many talented people are waiting for opportunities."

Scarlet Vitoria, Venezuelan living in Manaus

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## LIVELIHOODS

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46 women trained by the Mujeres Fuertes project

The initiative assists refugees and migrant women in Manaus with capacity-building activities, through a partnership between Hermanitos, the Public Ministry of Labour (MPT-AM/RR), and UNHCR.



220

refugees supported with formal employment and professional qualification in Manaus



664

people supported with CV preparation and entrepreneurship initiatives



2,315

persons supported with interiorization through the Manaus Transit Shelter (ATM)

## PROTECTION

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180 refugees and migrants supported with shelter, from Manaus Bus Station (PRA)

families are identified on a weekly basis by UNHCR in coordination with local authorities and Operation Welcome (*Operação Acolhida*).

Source: UNHCR Field Office Manaus



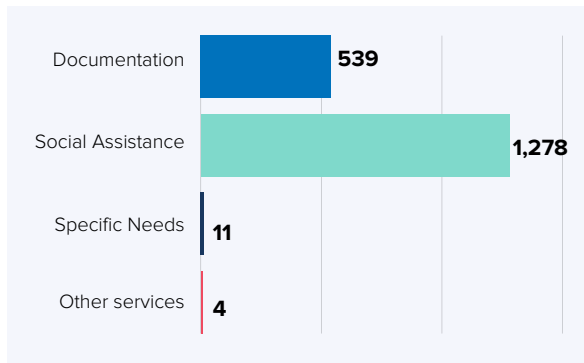
3,056

refugees supported with protection services to access their rights in Brazil (documentation, information and other support)

 **1,628** people supported via UNHCR call-center in Manaus

**Number of callings via call-center**

Source: UNHCR Field Office Manaus



 **251**

people benefiting from emergency financial assistance for basic needs.

Source: UNHCR Manaus



 **735**

basic household items distributed, including hygiene and cleaning kits, beds, mattresses, hammocks, mosquito nets, buckets and solar-powered lamps.

Source: MSRP/UNHCR

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**UNHCR supports communities in Tabatinga-AM**

During the reporting period, UNHCR Manaus supported the construction of a school in Maria Izaltina Community, at the Brazil-Colombia border, for the education of refugees, migrants, and Brazilian children.

In partnership with Cáritas Alto Solimões and Caritas Arquidiocesana de Manaus, UNHCR distributed core relief items such as solar lamps, hygiene kits, and backpacks to support refugees and host communities in Tabatinga.

These initiatives were implemented as part of the recommendations that emerged after the field mission conducted in Tabatinga by UNHCR, IOM, and DPU.

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**The talent of the Warao indigenous artisans featured in fairs**

In Manaus, Warao indigenous women exposed their buriti fiber handicrafts at several events in the city. The handicrafts were present at the "Elas por Elas" fair organized by the Secretary of Women, Social Assistance and Citizenship (SEMASC) in commemoration of the International Women's Day on 8 March, as well as in the Workshop on Good Practices for Indigenous Populations in Brazil, promoted by UNHCR and Semasc in May 2022.

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**Outreach volunteers will support the IBGE Census in Manaus**

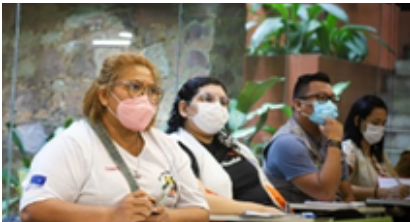
The Brazilian Institute of Geography and Statistics (IBGE) will have the support of refugee people living in Manaus to carry out the Brazilian national census in 2022. The UNHCR Outreach Volunteers (OVs) will help to adapt the data collection tools and to transmit key messages to their communities to facilitate the rollout of household interviews. The Brazilian national Census 2022 should take place in August.

 MAIN EVENTS



**18 March** Local NGOs trained on refugee documentation

In March 2021, 27 humanitarian workers from five NGOs were trained to support refugee people in accessing documentation. The initiative aims to decentralize and facilitate documentation services in different city areas.



**31 March** Semasc Workshop on the Social Assistance Network

The Municipal Secretariat for Women, Social Assistance, and Citizenship (Semasc) presented to UNHCR's partner organizations the scope and functioning of the Social Service Network (Rede SUAS) in Manaus. The meeting aimed to equip local organizations for their case management and promote the exchange of best practices between the different actors.



**May 3** Training for staff of the Reference Centers for Social Assistance (CRAS and CREAS)

UNHCR held another training session addressed to the staff of public reference centers for social assistance to improve data collection and strengthen access to services for refugees and migrants.



**5 and 6 May** Workshop on Good Practices for Indigenous Populations in Brazil

The workshop brought together public authorities at federal, state, and municipal levels committed to finding solutions for Brazil's indigenous refugees and migrants. The Manaus City Hall held the meeting in partnership with the Ministry of Citizenship of Brazil and the UNHCR.



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UNHCR's partners in Manaus



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UNHCR's private sector donors:



UNHCR Brazil is also thankful for the important support of and partnerships with other UN agencies, Brazilian authorities (at federal, state and municipal levels) and civil society organizations working together to deliver the emergency response and in the regular programmes of the Brazilian operation.